

## Join Our Team! Make a Difference

In our union contract, we have the opportunity to recruit for the position of Quality Care Liaison (QCL).

This position is a Registered Nurse who continues to work in his/her unit/department for a minimum of twenty hours per week, *but also works in the Quality Care Liaison position for up to 20 hours per month for the Sharp Professional Nurses Network, our union.*

The purpose of the RN/QCL role will be to increase staff Registered Nurse participation in the quality assurance and/or performance improvement process at Sharp HealthCare and to improve quality patient care and outcomes. The RN/QCL shall serve as a resource and adviser to the Local RN Advisory Committee regarding quality issues.

In addition, the Quality Care Liaison works with our members and Sharp management in identifying and resolving concerns regarding our ability to provide high quality care.

If you are interested and accepted for the position you would maintain your current schedule, but would also work up to 20 hours per month in this position. The Union will provide you with the same hourly rate and any applicable differentials you are currently eligible to receive.

The initial term for this position will be six months.

Attached you will find a summary of the job description.

If you are interested in receiving an application for this position and hearing more details, please email Carolyn Benson-Johnson at [Carolyn@unac-ca.org](mailto:Carolyn@unac-ca.org). The deadline is August 20<sup>th</sup>.

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## JOB DESCRIPTION

### FACILITY QUALITY CARE LIAISON

**POSITION:** Serve as a liaison between RNs and Sharp management in identifying and resolving patient quality of care concerns, workplace and environmental factors impacting care delivery, acuity staffing implementation and adherence to laws and regulations affecting care delivery.

**RESPONSIBLE TO:** SPNN Executive Board. Reports to SPNN Vice President.

**TIME REQUIREMENT:** up to 20 hours per month

**PAY STRUCTURE:** Applicant's currently hourly rate and applicable differentials

**QUALIFICATIONS:** Sharp HealthCare RN working up to 20 hours per month; knowledge and understanding of Union contract; ability to work independently; excellent interpersonal skills; familiarity with Sharp processes and procedures; willing to travel to meetings as required; patient and nurse advocate.

**PERSONAL QUALITIES DESIRED:** Approachable, dependable, available, flexible, assertive, trustworthy, can maintain confidentiality, well organized.

#### JOB DUTIES:

- Minimum of monthly rounds to every nursing unit at assigned facility to identify concerns regarding staffing patterns, safety, ratio adherence, meals and breaks, processes and procedures impacting patient/nurse safety
- Completes appropriate data logging and paperwork as designed
- Referral of gathered data to appropriate committees, union and/or management representatives for resolution
- Monthly report to facility RNAC
- Refers servicing concerns to appropriate union staff representative
- Monthly meeting with SPNN Vice President
- Network with union activists and facility Chair/Co-Chair
- Commitment to resolving issues at level of origination, if possible



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